A STAFF-CENTERED APPROACH TO DEVELOPING COMPREHENSIVE TEEN SERVICES, OR

TEEN SERVICES VS THE LIBRARY AGENDA



STAFF OF THE WARREN-TRUMBULL COUNTY PUBLIC LIBRARY:

SARAH AMAZING, TEEN SERVICES DEPARTMENT MANAGER

KIM GARRETT, DEPUTY DIRECTOR

EMILY THIRION, COMMUNITY ENGAGEMENT LIBRARIAN

HALEY ZABORSKY, TEEN LIBRARIAN

PLA 2024 Conference

April 3–5, 2024

Columbus, Ohio

NOW A MAJOR PRESENTATION!



TEENS ARE SAYING "OHIO" OR "ONLY IN OHIO" TO MEAN EMBARRASSING OR CRINGEY

LET'S CONTEXTUALIZE OUR SERVICE DISTRICT

WE'RE FROM THERE!

LET'S CONTEXTUALIZE OUR SERVICE DISTRICT



YOU ARE HERE!

WARREN-TRUMBULL COUNTY
PUBLIC LIBRARY
TEEN CENTRAL

LET'S CONTEXTUALIZE OUR SERVICE DISTRICT

MEDIUM-SIZED

SIX LOCATIONS PLUS BOOKMOBILE

NORTHEAST OHIO RUST BELT

HIGHEST CHILD POVERTY IN OHIO

2ND WORST FOOD SCARCITY IN NATION







W-TCPL TEEN SERVICES: 2007-2020





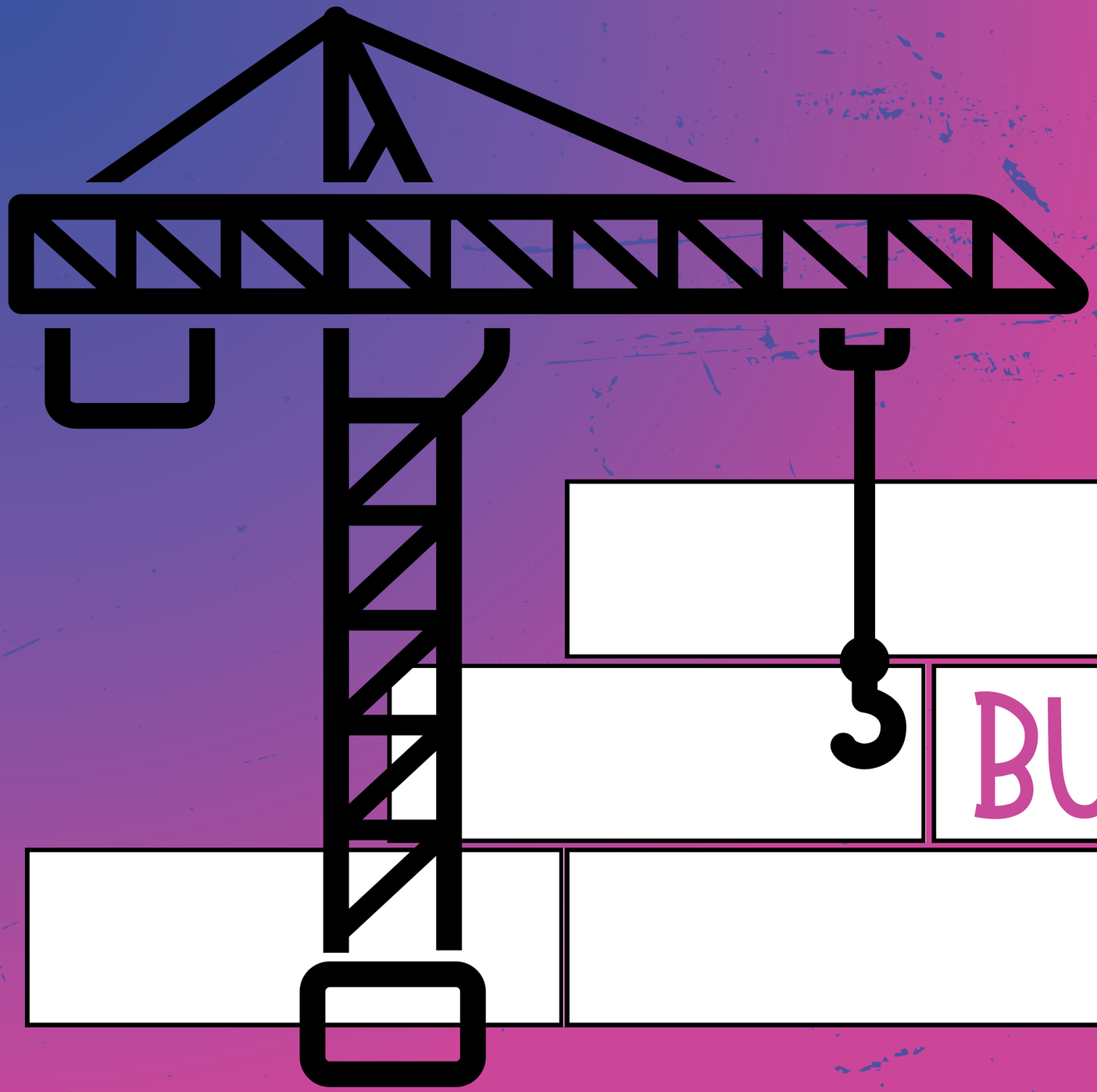



SORRY
WE'RE CLOSED!

IF ALL PROGRAMMING IS CANCELED,

WHY DO WE NEED TEEN SERVICES STAFF?

LET'S REBUILD!



A HUGE BUILDING PROJECT!

ADMINISTRATION CHANGE

WHAT I KNEW

WHAT I LEARNED

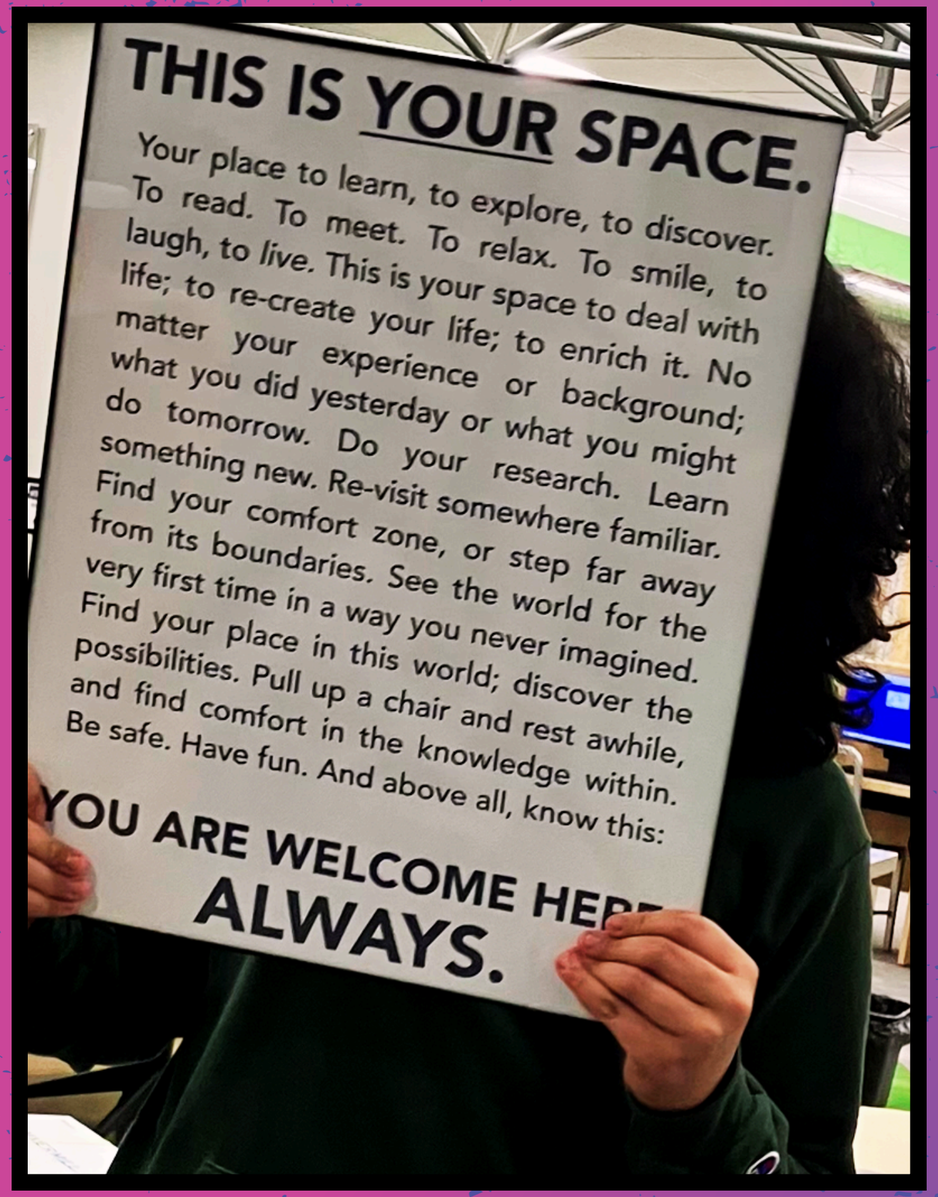


WHAT I PREACH

WHAT I DID



THE W-TCPL TEEN SERVICES PHILOSOPHY



FINDING HIGHLY QUALIFIED CANDIDATES

FINDING HIGHLY QUALIFIED CANDIDATES

MATCH JOB DESCRIPTIONS TO THE ACTUAL JOB

CREATE POSITIONS OF VALUE

FINDING HIGHLY QUALIFIED CANDIDATES

MATCH JOB DESCRIPTIONS TO THE ACTUAL JOB

CREATE POSITIONS OF VALUE

MUST LIKE TEENS!

MENTORING NEW STAFF



MENTORING NEW STAFF

YALSA INITIATIVES: TEENS FIRST

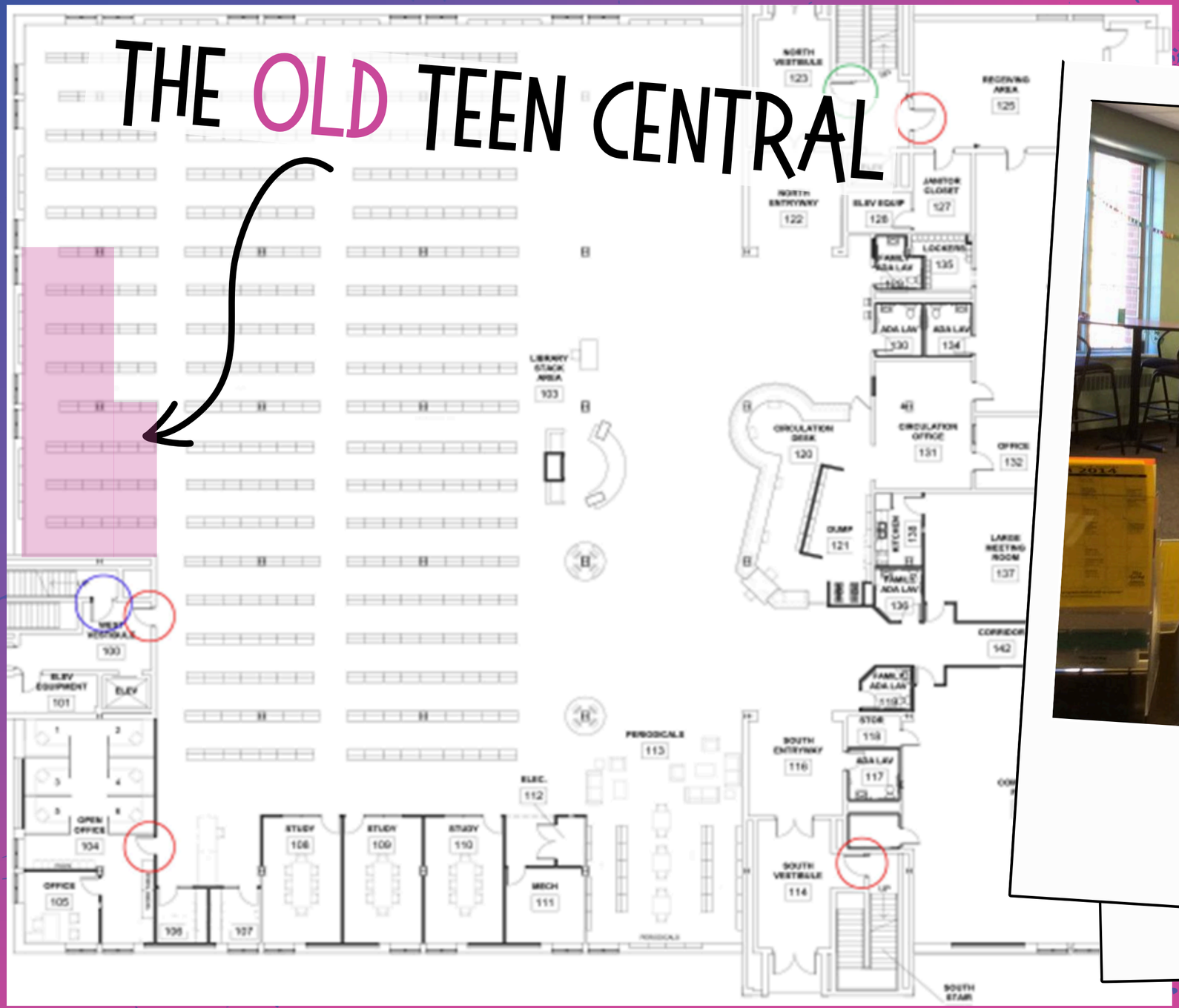
30 DEVELOPMENTAL ASSETS

PROF MARY ANNE NICHOLS OF KSU

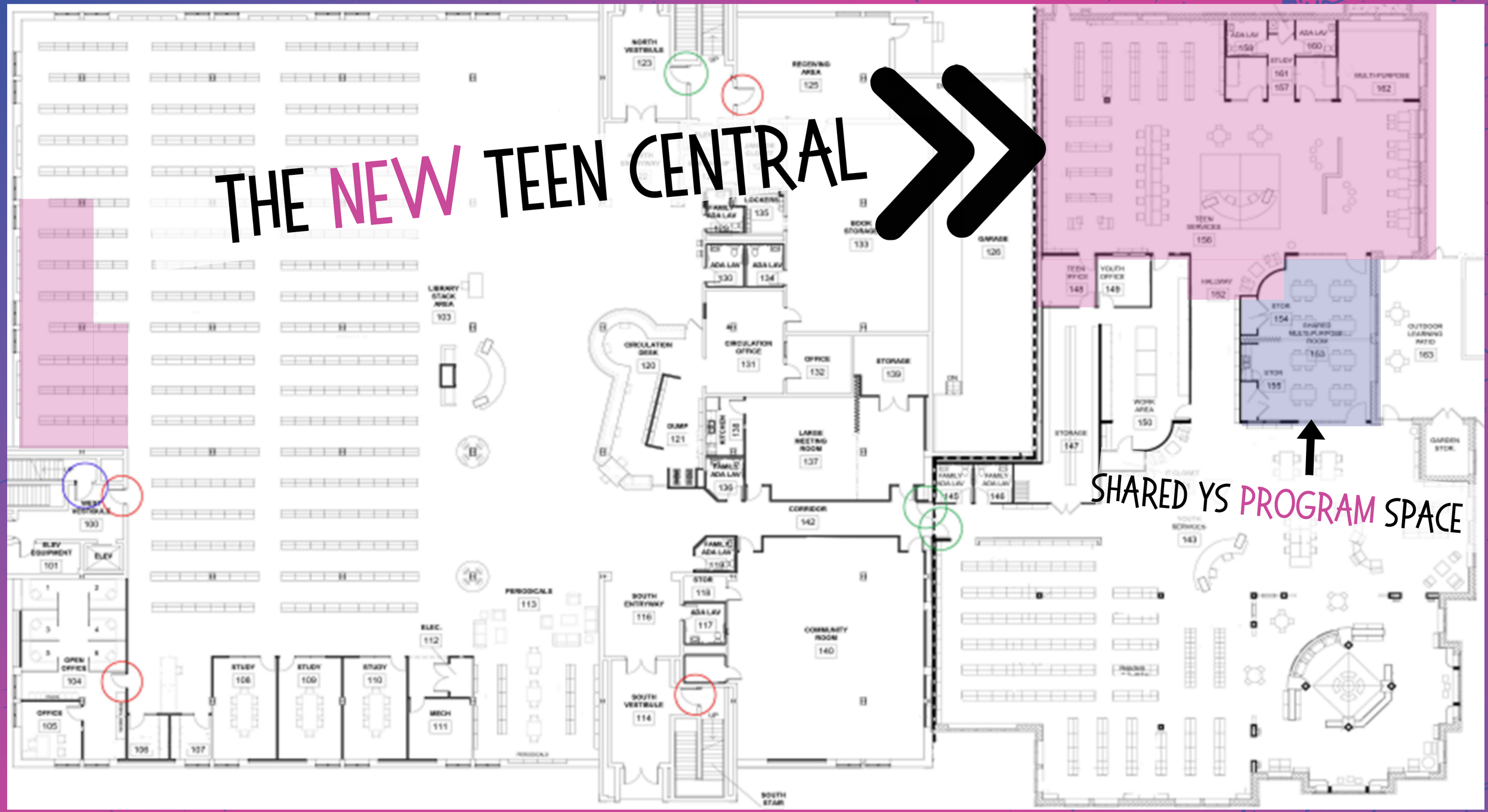
"A POSITIVE LIBRARY EXPERIENCE"



THE OLD TEEN CENTRAL






THE NEW TEEN CENTRAL
SHARED YS PROGRAM SPACE


FREE BOOKS!
PROJECT Read Write
SIGN UP TODAY!


TEEN CENTRAL
PROJECT Read Write
SIGN UP TODAY!


YAY!
WE'RE OPEN!

WHERE ARE THE TEENS!?

WHERE ARE THE TEENS!?

CONSISTENT PROGRAMMING

RELENTLESS EMPATHY

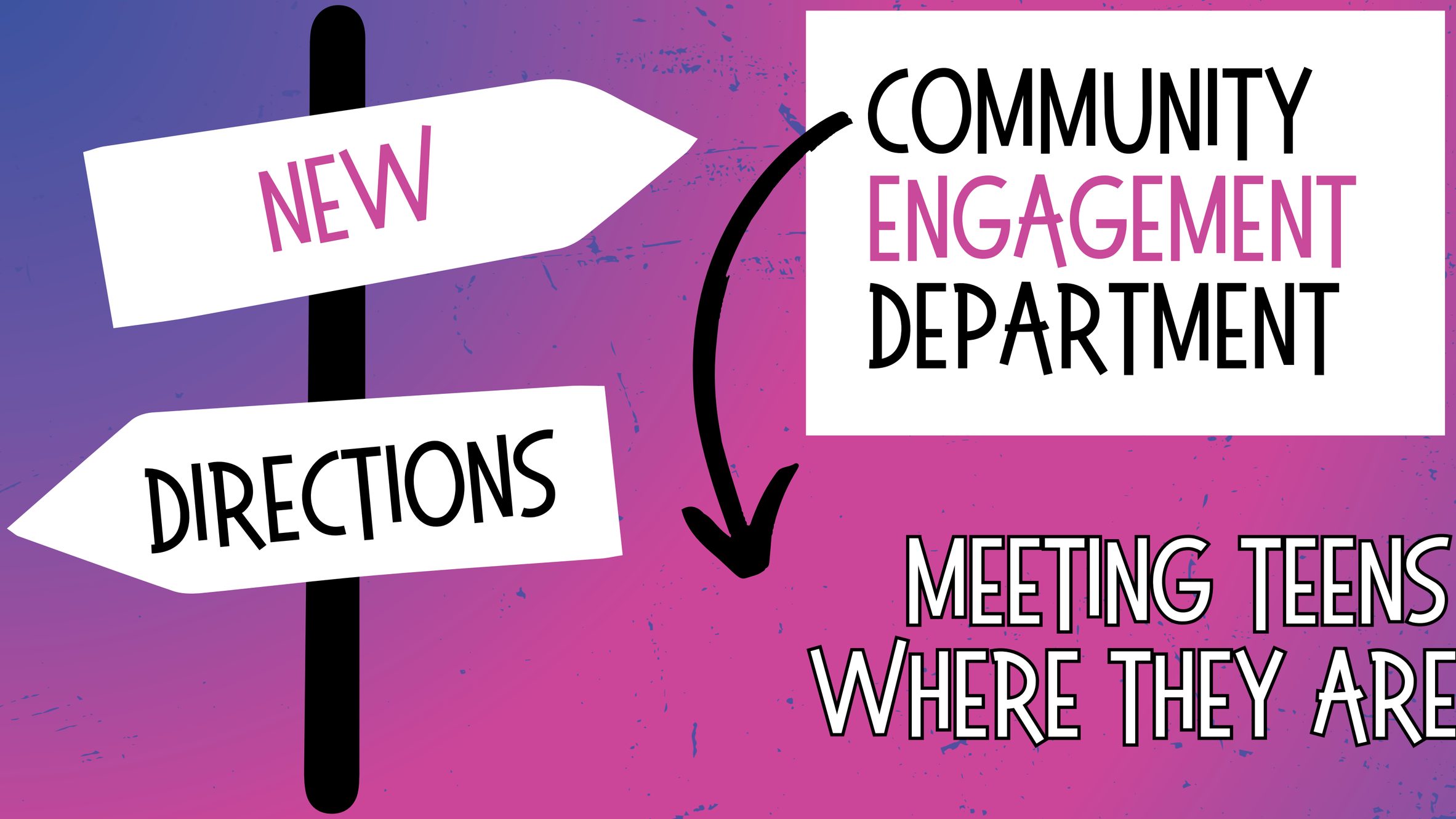
FOSTERING RELATIONSHIPS

UNCONVENTIONAL LIBRARY ROLES


NEW
DIRECTIONS

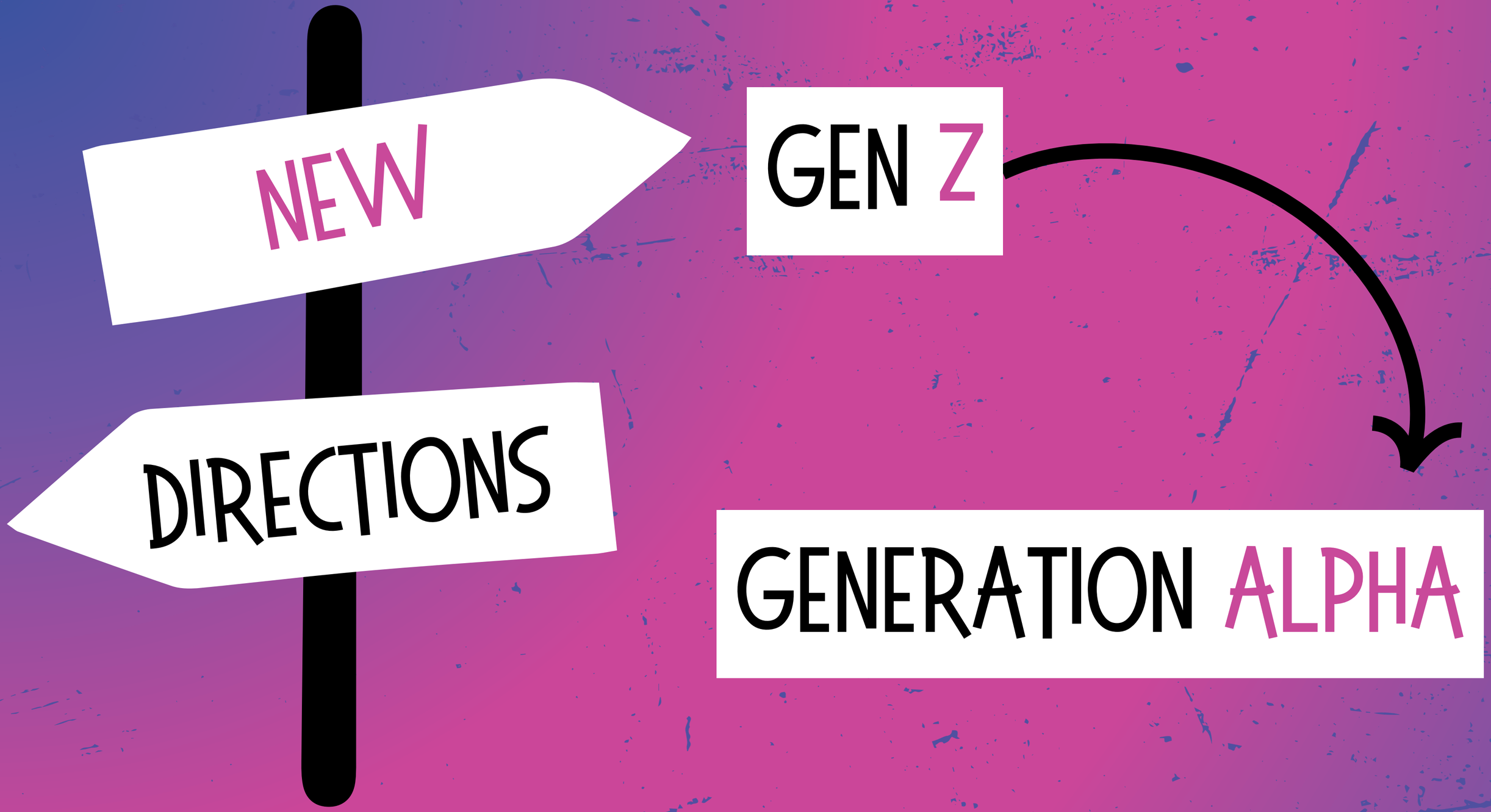


COMMUNICATING TEEN SERVICES DEPARTMENT MISSION



COMMUNITY ENGAGEMENT DEPARTMENT

MEETING TEENS WHERE THEY ARE!


NEW
DIRECTIONS
GEN Z
GENERATION ALPHA



WHAT'S NEXT?


QUESTIONS?

THANKS FOR LISTENING!

